

Access and Intake Services Community Options Booklet

This information is also available on the DADS Internet site at:

http://www.dads.state.tx.us/providers/community_options.pdf

Prepared by Community Services Curriculum Development

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Access and Intake Services

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Access and Intake Division Overview

Assistant Commissioner for Access and Intake (A&I)

The Assistant Commissioner for Access and Intake reports directly to the DADS Commissioner. The functions under the Assistant Commissioner for A&I include the Area Agencies on Aging (AAA), Local Authorities, Community Services and Program Operations (CSPO), Community Services Contracts, Utilization Management and Review/Program Enrollment (UMR), Strategic Operations and Grants and the Guardianship Program.

Vision: Texans who are older and persons with disabilities have easy access to and choose from a comprehensive array of services and supports that meet diverse needs, delivered through a partnership of public and private entities coordinating state and local resources.

Mission: To establish and maintain a locally based, unified system of access to a comprehensive and coordinated continuum of community services and supports for Texans who are older and persons with disabilities, allowing them to live independent and productive lives.

Area Agencies on Aging Section

The Department of Aging and Disability Services (DADS) is designated as the State Unit on Aging, and as such, is the single state agency responsible for administering programs and services under the federal Older Americans Act (OAA). To ensure the mandates of the OAA, the Area Agencies on Aging Section of the Access and Intake Division is responsible for allocating funds and administering programs. Through performance contracts with DADS, a network of 28 Area Agencies on Aging (AAA) provide services in 254 counties. The funding is allocated through DADS utilizing a federally-approved, intra-state funding formula to provide supportive services for persons 60 years of age and older, family members and other informal caregivers.

The primary function of the AAA is to provide direct services and/or referrals to community partners for assistance through assessment and care-planning. Based on need, the local AAA arranges for nutrition, in-home, and supportive services, including those specifically targeted for informal caregivers and families.

The objective of the AAA Section of DADS Access and Intake Division is to administer comprehensive services and provide oversight to ensure the AAAs meet all applicable state and federal requirements. Section functions are divided between two units: Local Procedure Development and Support and Contract Accountability and Oversight.

Local Authorities Section

This section provides oversight for entities designated as Local Authorities. Most of these entities are also designated as the Local Mental Health Authority (MHA). All but one Local Authority is a community center. A community center is governed by a local board of directors appointed by a local taxing authority or authorities such as a city, county, independent school district, hospital district and any combination of these authorities. A community center is recognized in statute as an agency of the state, a governmental unity, and a unit of local government.

Some of these community centers were created in the early 1960s as a response to federal enabling legislation passed during the Kennedy Administration. In Texas today, these centers cover all 254 counties.

The Department holds a performance contract with each Local Authority to provide community-based intellectual and developmental disability (IDD) services and to assist individuals and families with access to certain Medicaid funded services. These services primarily include community Intermediate Care Facilities for Individuals with an Intellectual Disability (ICF/IID), Home and Community-based Services (HCS) Program, Texas Home Living (TxHmL) Program, state supported living centers and other available services and supports.

The Local Authority Section of Access and Intake develops policy and procedure, and contracts with and oversees LAs and the services provided. The Section also oversees the ongoing enrollment of individuals into the ICF/IID Program, HCS and TxHmL waiver programs.

Community Services and Program Operations

The mission of Community Services and Program Operations (CSPO) is to maintain existing support for long-term services and supports programs and field operations, while partnering with other DADS programs and stakeholders to achieve an integrated service delivery system, which streamlines eligibility determination, enrollment and service delivery processes. Community Services field offices, located in 11 regions across the state, serve as one of many entry points through which individuals can access DADS services.

CSPO coordinates with the local AAAs and the Local Authorities, ensuring appropriate referrals are made with consideration given to the needs communicated by individuals at intake. Community Services regional staff determine functional/medical and, for some cases, financial eligibility and authorize services for the following programs: Medically Dependent Children Program (MDCP), Primary Home Care (PHC), Community Attendant Services (CAS), Day Activity and Health Services (DAHS), In-Home and Family Support Program (IHFSP), and other community care services, including Family Care (FC), Home Delivered Meals (HDM), Emergency Response Services (ERS), Adult Foster Care (AFC), and Residential Care (RC).

CSPO central office also writes and develops rules, policies and procedures, provides oversight and UR activities for the Program of All-Inclusive Care for the Elderly (PACE).

CSPO also develops curriculum for Community Services program enrollment and training material for A&I contract staff. CSPO staff oversees field operations and serves as liaison with DADS and HHSC support divisions. CSPO staff within central office also provides oversight for regional case reading validation process. DADS Utilization Management and Review (UMR) Section conducts utilization review for Community Services programs, and UMR findings, along with findings from the case reading validation system are used in the CSPO section's continuous improvement efforts.

CSPO central office also maintains the interest lists for the MDCP, Community Living Assistance and Support (CLASS) and Deaf Blind with Multiple Disabilities (DBMD) programs. Interest lists for the IHFSP, and the Grant Benefit (Title XX) programs are maintained by Community Services regional field offices.

Utilization Management and Review/Program Enrollment

Utilization Management and Review/Program Enrollment (UMR) is responsible for utilization review activities in DADS 1915(c) waiver programs, as well as in community entitlement programs to ensure services are the most appropriate and cost-effective. This section also performs program enrollment activities, which include ongoing work with individuals and providers in the Home and Community-based Services (HCS) waiver, the Texas Home Living (TxHmL) waiver, the Community Living Assistance and Support Services (CLASS) waiver, and the Deaf-Blind with Multiple Disabilities (DBMD) waiver. Additionally, UMR is responsible for ongoing eligibility reviews for the intermediate care facility (ICF) program.

Guardianship Program

Guardianship is a legal method to protect individuals' well-being when they cannot protect themselves. A guardian is a court-appointed person or entity that makes decisions on behalf of an incapacitated person. Title III of the Estates Code defines the purpose, laws, and responsibilities of a guardian. Depending upon the powers granted by the Court, guardianship responsibilities include but are not limited to:

- managing estates;
- · making medical decision; and
- arranging for placement.

The purpose of the Guardianship Services program under Human Resources Code § 161.101 is to provide guardianship services to:

- incapacitated children upon reaching the age of 18 who have been in Child Protective Services (CPS) conservatorship as defined in Human Resources Code § 48.209(a)(1)
- incapacitated adults age 65 or older, or between the ages of 18-65 with a
 disability, who were referred by Adult Protective Services (APS) following an
 investigation in which abuse, neglect, or exploitation was confirmed, and no other
 means of protecting the person is available as defined in Human Resources
 Code § 48.209(a)(2), and there is some indication the individual lacks incapacity
- Incapacitated individuals referred directly to the program by a court with probate authority under certain criteria established in statute or rule.

Community Services and Program Operations

Adult Foster Care (AFC)

Service Description

Adult Foster Care (AFC) provides a 24-hour living arrangement with supervision in an adult foster home for persons who, because of physical, mental, or emotional limitations, are unable to continue independent functioning in their own homes.

Providers of AFC must live in the household and share a common living area with the individuals receiving services. With the exception of family members, no more than three adults may live in the foster home unless the home is licensed by the Department of Aging and Disability Services as a Type C Assisted Living Facility or licensed as a Type A Small Group Home.

Funding Sources

Social Services Block Grant (Title XX) and State Funds

Covered Services

Services may include:

- minimal help with personal care;
- help with activities of daily living;
- meal preparation; and
- provision of or arrangement for transportation.

The individual receiving services pays the provider for room and board.

Individual Eligibility

- Age: 18 years of age or older
- Income: Medicaid recipient or not exceed:
 - \$2,199 per month for an individual
 - o \$4,398 per month for a couple
- **Resources:** \$5,000 or less for an individual or \$6,000 or less for a couple
- Functional Assessment Score: Minimum score of 18

Provider Base

Adult Foster Care Individual providers

Service Availability

Statewide in every DADS region; not available in all counties

Contact for Provider Policy Information

Center for Policy and Innovation, Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: CCAD@dads.state.tx.us Fax Number 512-438-5768

Contact for Licensure

Regulatory – Facility Enrollment
Department of Aging and Disability Services
Mail Code E-342
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630
Fax Number 512-438-2730

Contact for Contracting Information

Texas Department of Aging and Disability Services
Community Services Contracts Unit
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is: http://www.dads.state.tx.us/contact.cfm

Community Attendant Services (CAS) (For Adults and Children)

Service Description

Community Attendant Services (CAS) is a non-technical, non-skilled service providing in-home attendant services to individuals with an approved medical need for assistance with personal care tasks. CAS is available to eligible **adults and children** whose health problems cause them to be functionally limited in performing activities of daily living according to a practitioner's statement of medical need.

CAS is provided by an attendant.

Funding Sources

Title XIX

Covered Services

- Escort*: Accompanying the individual on trips to obtain medical diagnosis or treatment or both. Additional time may not be allocated for escort services for other purposes. This service does not include the direct transportation of the individual by the attendant.
- Home Management*: Assistance with housekeeping activities that support the individual's health and safety, including the following:
 - o cleaning
 - o **laundry**
 - o shopping
- Personal Care*: Assistance with activities related to the care of the individual's physical health, including the following:
 - o bathing
 - o dressing
 - o grooming
 - o routine hair and skin care
 - o preparing meals
 - o feeding
 - exercising (walking only)
 - assistance with self-administered medication
 - o toileting
 - transferring
 - ambulating

- * This service is available using the Consumer Directed Services (CDS) option. The CDS option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:
 - o recruit their service providers;
 - conduct criminal history checks;
 - o determine the competency of service providers; and
 - o hire, train, manage, and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

Individual Eligibility

- Age: No limit both adults and children may apply for CAS
- Income:
 - \$2,199 per month for an individual
 - \$4,398 per month for a couple
 - Must not be Medicaid eligible
- Resources: \$2,000 or less for an individual or \$3,000 or less for a couple
- Functional Assessment Score/Eligibility:
 - Minimum score of 24
 - Functional limitation with at least one personal care task based on medical condition
 - Practitioner's statement of medical need

Unmet Need: For home management and personal care task(s)

Service Maximum

Individuals can receive:

- 50 hours per week; or
- 42 hours per week if they receive Priority Status.
 - Priority Status is based on each individual's functional assessment which is completed by a DADS case manager.

Provider Base

Home and Community Support Services Agencies Financial Management Services Agencies

Service Availability

Statewide

Contact for Provider Policy Information

Center for Policy and Innovation
Long Term Services and Supports Policy
Department of Aging and Disability Services
Mail Code W-579
P. O. Box 149030
Austin, TX 78714-9030
Email: CCAD@dads.state.tx.us
Fax Number 512-438-5768

Consumer Directed Services (CDS) Option: CDS@dads.state.tx.us

Contact for Licensure

Regulatory – HCSSA
Department of Aging and Disability Services
Mail Code E-342
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630
Fax Number 512-438-2731

Contact for Contracting Information

Texas Department of Aging and Disability Services
Community Services Contracts Unit
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues / Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

Consumer Managed Personal Attendant Services (CMPAS)

Service Description

Under the CMPAS program, DADS contracts with licensed agencies to provide personal assistance services to individuals with physical disabilities who are mentally and emotionally competent and able to supervise their attendant or who have someone who can supervise the attendant for them. Individuals interview, select, train, supervise, and release their personal assistants. Licensed Personal Assistance Services agencies determine eligibility and the amount of care needed, develop a pool of potential personal assistants, and provide emergency back-up personal assistants.

Funding Sources

Social Services Block Grant (Title XX) and State Funds

Covered Services

Services include:

- Personal assistance* provided as needed by personal attendants selected and supervised by the individual receiving services.
- Health-related tasks prescribed by physician.

*This service is available using the Consumer Directed Services (CDS) option. The CDS option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:

- Recruit their service providers:
- Conduct criminal history checks:
- Determine the competency of service providers; and
- Hire, train, manage and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

Individual Eligibility

Age: 18 years of age or older

■ **Income:** Copay after \$2,130.00. There is no resource limit.

• **Individual Service Plan**: Must have a service plan that does not exceed 52 hours per week of program services.

Functional Assessment:

- Practitioner's statement verifying that the individual has a current medical need for assistance with personal care tasks and other activities of daily living.
- Personal care task: Must need at least one personal care task.
- Personal skill: Must be mentally and emotionally capable of self-directing the care.

Service Maximum

Varies according to contracted unit rate. Reimbursement cannot exceed the nursing facility weighted average cost.

Provider Base

Home and Community Support Services Agencies

Service Availability

Various counties in eight regions (See attached chart). An interest list exists in all regions.

Contact for Provider Policy and Individual Eligibility

Center for Policy and Innovation
Policy Development and Oversight
Department of Aging and Disability Services
Mail Code W-579
P. O. Box 149030
Austin, TX 78714-9030
Email: CMPAS@dads.state.tx.us
Fax Number 512-438-5768

Consumer Directed Services (CDS) Option:

CDS@dads.state.tx.us

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

CMPAS Service Areas

Region 01: Lubbock Potter Randall	Region 03: Collins Dallas Denton Ellis Hood Johnson Kaufman Parker Rockwall Tarrant Wise	Region 05: Angelina Hardin Houston Jasper Jefferson Nacogdoches Newton Orange Polk Sabine San Augustine San Jacinto Shelby Trinity Tyler	Region 06: Fort Bend Harris Montgomery Wharton	Region 07: Travis
Region 08: Atascosa Bexar Comal Guadalupe Kendall Medina Wilson	Region 10: El Paso	Region 11: Aransas Bee Brooks Cameron Duval Hidalgo Jim Hogg Jim Wells Kenedy Kleberg Live Oak McMullen, Nueces Refugio San Patricio Starr Webb Willacy Zapata		

Day Activity and Health Services (DAHS)

Service Description

Day Activity and Health Services (DAHS) facilities provide daytime services Monday through Friday to individuals residing in the community in order to provide an alternative to placement in nursing homes or other institutions. Services are designed to address the physical, mental, medical, and social needs of individuals.

Funding Sources

Title XIX, State Funds, and Social Services Block Grant (Title XX)

Covered Services

Services include:

- Noon meal and snacks
- Nursing and personal care
- Physical rehabilitation
- Social, educational, and recreational activities
- Transportation

Individual Eligibility

- Age: 18 years of age or older
- Income: For Title XIX: Must be a Medicaid recipient
 For Title XX: \$2,199 per month for an individual
 \$4,398 per month for a couple
- **Resources:** \$5,000 or less for an individual if not SSI eligible or \$6,000 or less for a couple if not SSI eligible
- Other Requirements:
 - A functional disability related to medical diagnosis.
 - Medical diagnosis and physician's orders requiring care or supervision by a licensed nurse.
 - Prior approval granted by a Regional Nurse.
 - o The need for assistance with one or more personal care tasks.

Service Maximum

10 units per week (5 days)

Provider Base

Licensed adult day care facilities

Service Availability

Statewide

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: DAHS@dads.state.tx.us Fax Number 512-438-5768

Contact for Licensure

Regulatory – Facility Enrollment
Department of Aging and Disability Services
Mail Code E-349
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630
Fax Number 512-438-2723

Contact for Contracting Information

Texas Department of Aging and Disability Services
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

Emergency Response Services (ERS)

Service Description

Emergency Response Services (ERS) are provided through an electronic monitoring system used by functionally impaired adults who live alone or who are socially isolated in the community. In an emergency, the individual can press a call button to signal for help. The electronic monitoring system, which has a 24-hour, seven-day-a-week monitoring capability, helps to ensure that the appropriate person or service agency responds to an alarm call from an individual.

Funding Sources

Social Services Block Grant (Title XX) and State Funds

Covered Services

An electronic monitoring system that the individual can use to signal for help in case of an emergency.

Individual Eligibility

- Age: 18 years of age or older
- Income: Medicaid recipient or not exceeding:
 - o \$2,199 per month for an individual
 - o \$4,398 per month for a couple
- Resources:
 - \$5,000 or less for an individual
 - o \$6,000 or less for a couple
- Functional Assessment Score: Minimum score of 20

• Additional Requirements:

- O Have a landline telephone or in some areas may be available to individuals with cellular phone service or Voice Over Internet Protocol (VOIP). The provider agency choice list designates which ERS providers in the contracted service area are able to accommodate applicants who elect to receive ERS without a landline telephone.
- Be alone routinely for eight or more hours per day.
- Have the mental capacity to operate the equipment.
- Be willing to sign a release statement that allows the responder to make a forced entry into the individual's home if he is asked to respond to an

activated alarm call and has no other means of entering the home to respond.

Provider Base

Licensed Personal Emergency Response System Providers

Service Availability

Statewide

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: ERS@dads.state.tx.us Fax Number 512-438-5768

Contact for Contracting Information

Texas Department of Aging and Disability Services
Community Services Contracts Unit
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is: http://www.dads.state.tx.us/services/contact.cfm

Family Care (FC) Services

Service Description

Family Care (FC) is a non-skilled, non-technical attendant care service available to eligible adults who are functionally limited in performing activities of daily living.

Family Care services are provided by an attendant and do not require the supervision of a registered nurse.

Funding Sources

Social Services Block Grant (Title XX) and State Funds

Covered Services

- Escort*: Accompanying the individual on trips to obtain medical diagnosis or treatment or both. This service does not include the direct transportation of the individual by the attendant.
- Home Management*: Assistance with housekeeping activities that support the individual's health and safety, including the following:
 - o cleaning
 - o laundry
 - o **shopping**
- Personal Care*: Assistance with activities related to the care of the individual's physical health, including the following:
 - bathing
 - o dressing
 - o grooming
 - o routine hair and skin care
 - o preparing meals
 - feeding
 - exercising (walking only)
 - o assistance with self-administered medication
 - o toileting
 - o transferring
 - o ambulating

- * This service is available using the Consumer Directed Services (CDS) option. The CDS option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:
 - o recruit their service providers;
 - conduct criminal history checks;
 - o determine the competency of service providers; and
 - o hire, train, manage, and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

Individual Eligibility

- Age: 18 years of age or older
- Income:
 - \$2,199 per month for an individual
 - o \$4,398 per month for a couple
- Resources:
 - \$5,000 or less for an individual
 - o \$6,000 or less for a couple
- Functional Assessment Score: Minimum score of 24
- Unmet Need: For home management and/or personal care task(s)

Service Maximum

Individuals can receive:

- 50 hours per week; or
- 42 hours per week if they receive Priority Status.
 - Priority Status is based on each individual's functional assessment which is completed by a DADS case manager.

Provider Base

Home and Community Support Services Agencies Financial Management Services Agencies

Service Availability

Statewide

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: PHC@dads.state.tx.us Fax Number 512-438-5768

Consumer Directed Services Option: CDS@dads.state.tx.us

Contact for Licensure

Regulatory – HCSSA
Department of Aging and Disability Services
Mail Code E-342
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630
Fax Number 512-438-2731

Contact for Contracting Information

Texas Department of Aging and Disability Services
Community Services Contracts Unit
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

Home Delivered Meals Services (HDM)

Service Description

The Home Delivered Meals program provides a nutritious meal delivered to the individual's home to ensure he or she gets at least one healthy meal per day.

Funding Sources

Social Services Block Grant (Title XX), Local Resources, State Funds, and Contractor Match

Covered Services

Meals delivered to the home

Individual Eligibility

Age: 18 years of age or older

Functional Assessment Score: Minimum score of 20

Individual must be functionally limited in preparing meals.

Provider Base

Local community agencies, private and public agencies, and Area Agencies on Aging

Service Availability

Statewide in every region. Other resources, such as the Area Agencies on Aging meals program, are considered as contracts are developed.

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030

Email: CCAD@dads.state.tx Fax Number 512-438-5768

Contact for Contracting Information

Texas Department of Aging and Disability Services
Community Services Contracts Unit
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

Hospice Services

Service Description

A program of palliative care which allows for care to be provided at the individual's place of residence and consists of medical, social, and support services to a terminally ill individual, when curative treatment is no longer possible.

Funding Sources

Title XIX and State Funds

Covered Services

Services include:

- Bereavement Counseling
- Counseling Services
- Drugs and Biologicals
- General Inpatient Care (short-term)
- Home Health Aide Services
- Homemaker Services
- Household Services
- Medical Appliances and Supplies
- Medical Social Services
- Nursing Care Services
- Occupational Therapy
- Physical therapy
- Physician Services
- Respite Care
- Speech Language Pathology
- Volunteer Services

Individual Eligibility

- All individuals must be eligible for Medicaid.
- Individuals eligible for Hospice must sign a statement voluntarily electing the Hospice Program;
- Individuals eligible for Hospice, 21 years of age and older, must agree to waive Medicaid payment for curative services related to the terminal illness.
- Individuals eligible for Hospice must have a physician's prognosis of sixmonths or less to live if the terminal illness runs its normal course.

Service Maximum

Physician certification of terminal illness for hospice care is given in unlimited sixmonth increments of time.

Provider Base

State licensed hospice agencies that are Medicare certified as hospice agencies. In order to receive Medicaid payments, the Medicare hospice providers must have a Medicaid contract with DADS and a signed agreement with Texas Medicaid and Healthcare Partnership to submit Medicaid claims via the TMHP Portal. Individuals electing Medicaid hospice care must elect a Medicaid contracted hospice agency.

Service Availability

Statewide

Contact for Claims Information

Texas Medicaid and Healthcare Partnership (TMHP) 1-800-626-4117, Option 1

Contact for Provider Policy Information

Community Services and Program Operations Department of Aging and Disability Services Email address: hospice@dads.state.tx.us

Contact for Licensure

Home and Community Support Services
Department of Aging and Disability Services
Regulatory
Mail Code E-342
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630, Option 1
Fax Number 512-438-2731

Community Services Contracts

Department of Aging and Disability Services Mail Code W-357 P. O. Box 149030 Austin, TX 78714-9030

phone: (512) 438-2080; voicemail: (512) 438-3550; or

e-mail: communityservicescontracts@dads.state.tx.us

Contact for Service Authorizations

Provider Claims Services
Department of Aging and Disability Services
Phone Number 512-438-2200, Option 1
https://hhsportal.hhs.state.tx.us/wps/portal

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

In-Home and Family Support Program (IHFSP)

(For Adults and Children Age 4 or Older)

Service Description

Direct grant benefits to individuals with physical disabilities and/or their families. Eligible individuals are empowered to choose and purchase services that help them to remain in their own home.

Funding Source

State Funds

Covered Services

Services include:

- Attendant care, home health services, home health aide services, homemaker services, chore services that provide assistance with training, routine body functions, dressing, preparing and consuming food, and ambulating.
- Counseling and training programs that help provide proper care of an individual with a disability.
- Medical, surgical, therapeutic, diagnostic, and other health services related to a person's disability, which may include medications not covered by Medicare or Medicaid.
- Other disability related services prior-approved by DADS.
- Pre-approved transportation and room and board cost incurred by a person with a physical disability or his family during evaluation or treatment.
- Purchase or lease of special equipment or architectural modifications of a home to facilitate the care, treatment therapy, or general living conditions of a person with a disability.
- Respite care

Individual Eligibility

- Age: 4 years of age or older
- **Income:** Co-payment schedule begins at 105% of the state median income for household size.
- Disability: A physical disability that substantially limits one or more major life activities.

Service Maximum

Maximum grant total of \$1,200 per year

Service Availability

Statewide. Interest list in all areas.

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is: http://www.dads.state.tx.us/services/contact.cfm

Medically Dependent Children Program (MDCP)

(For Children Under Age 21)

Service Description

The Medically Dependent Children Program (MDCP) provides a variety of services to support families caring for children who are medically dependent, and to encourage de-institutionalization of children in nursing facilities.

Funding Source

Title XIX (Medicaid 1915(c) Home and Community-Based Services Waiver), and State Funds

Covered Services

Adaptive Aids are:

- devices necessary to treat, rehabilitate, prevent or compensate for conditions resulting in disability or loss of function; and
- devices that enable you to perform the activities of daily living or control the environment in which you live.

<u>Employment Assistance*</u> - assistance provided to an individual to help the individual locate paid employment in the community.

Employment assistance includes:

- identifying an individual's employment preferences, job skills, and requirements for a work setting and work conditions:
- locating prospective employers offering employment compatible with an individual's identified preferences, skills and requirements; and
- contacting a prospective employer on behalf of an individual and negotiating the individual's employment.

Flexible Family Support Services* - are individualized and disability-related services that include personal care supports for basic activities of daily living (ADL) and instrumental ADL, skilled care and delegated skilled care supports to:

- assist an individual to participate in child care;
- assist an individual to participate in post-secondary education; or
- increase the individual's independence.

Minor Home Modification – a physical modification to an individual's home necessary to prevent institutionalization or support de-institutionalization and is necessary to ensure the health, welfare, and safety of the individual or to enable the individual to function with greater independence in his home.

Financial Management Services* – services delivered by the Financial Management Service (FMS) agency to an individual or Legally Authorized Representative (LAR) accessing the CDS option. The FMS agency provides services such as orientation, training, support, assistance with, and approval of budgets, and processing payroll and payables on behalf of the employer. In the CDS option, an individual or LAR employs and retains service providers and directs the delivery of program services. This service is **only** available using the CDS option.

Respite* –provides the primary caregiver(s) temporary relief from care during times when the caregiver would normally provide the care.

<u>Supported Employment*</u> – assistance provided in order to sustain competitive employment to an individual who, because of a disability, requires intensive, ongoing support to be self-employed, work from home, or perform in a work setting at which individuals without disabilities are employed. Supported Employment includes employment adaptations, supervision, and training related to an individual's assessed needs. Individuals receiving supported employment ear at least minimum wage (if not self employed).

Transition Assistance Services (TAS) – a one-time service provided to Medicaid eligible Texas nursing facility residents to assist in transitions from the nursing facility into the community.

- * This service is available using the **Consumer Directed Services (CDS)** option. The CDS option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:
 - recruit their service providers;
 - conduct criminal history checks;
 - determine the competency of service providers; and
 - hire, train, manage and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

Individual Eligibility

Age: Under 21 years of age

• **Residence:** Live in Texas

- Citizenship: A citizen of the United States or an alien with approved status.
- Financial Eligibility: Must be Medicaid eligible as:
 - low income families with children as provided in §1931 of the Social Security Act;
 - o recipients of Supplemental Security Income (SSI);
 - Medical Assistance Only (MAO); or
 - all other mandatory and optional TANF-related groups in the Texas Medicaid State Plan.
- **Disability:** A person meets the disability criteria if the person receives disability benefits from:
 - Supplemental Security Income;
 - Railroad retirement;
 - has a disability determination by HHSC or be determined eligible by HHSC to receive Medicaid through a state plan program under an eligibility group listed in the MDCP waiver available at http://www.dads.state.tx.us.-
- Medical Necessity: Meet the medical necessity determination for nursing facility care.
- Approved Living Arrangements: If under age18, the individual must reside:
 - with a family member such as a parent, guardian, grandparent, or sibling;
 or
 - with a foster family that includes no more than four children unrelated to the individual.
- Individual Plan of Care (IPC): The IPC is developed with the individual and the primary caregiver(s) during the initial eligibility determination and during the annual reassessment process.

Service Maximum

- Cost Limit: The cost limit is 50 percent of the reimbursement rate that would have been paid for that same individual to receive services in a nursing facility.
- RUG: The Resource Utilization Group (RUG) is calculated based on the Medical Necessity (MN) and Level of Care (LOC) assessment, and is used to determine cost limits for MDCP participants.

Provider Base

- Respite Providers
- Flexible Family Support Service Providers
- Supported Employment Providers
- Employment Assistance Providers
- Adaptive Aids Providers
- Minor Home Modification Providers
- Transition Assistance Services Providers
- Financial Management Services Agencies

Service Availability

Statewide

***Informed Choice

The individual may choose waiver services instead of nursing facility care based on informed choice. Individuals receiving MDCP services have freedom of choice of provider and provider type.

Contact for Provider Policy Information

Center for Policy and Innovation
Long Term Services and Supports Policy
Texas Department of Aging and Disability Services
Mail Code W-579
P. O. Box 149030
Austin, TX 78714-9030

Email: MDCP@dads.state.tx.us

Interest List Toll-free Number: 1-877-438-5658

Fax: 512-438-5768

Consumer Directed Services (CDS) Option: CDS@dads.state.tx.us

Contact for Provider Enrollment Information

Texas Department of Aging and Disability Services
Community Services Contracts Unit
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

Contact for Interest List Information

Community Services Interest List Unit Texas Department of Aging and Disability Services Mail Code W-351 P. O. Box 149030 Austin, TX 78714-9030 Fax Number 512-438-3549 Toll-free Number 1-877-438-5658

How to Apply for Services

Call 1-877-438-5658

Primary Home Care (PHC) (For Adults)

Service Description

Primary Home Care (PHC) is a non-technical, non-skilled service providing inhome attendant services to individuals with an approved medical need for assistance with personal care tasks. PHC is available to eligible adults whose health problems cause them to be functionally limited in performing activities of daily living according to a practitioner's statement of medical need.

PHC services are provided by an attendant.

Funding Sources

Title XIX and State Funds

Covered Services

- Escort: Accompanying the individual on trips to obtain medical diagnosis or treatment or both. Additional time may not be allocated for escort services for other purposes. This service does not include the direct transportation of the individual by the attendant.
- **Home Management:** Assistance with housekeeping activities that support the individual's health and safety, including the following:
 - o cleaning
 - o **laundry**
 - o shopping
- Personal Care*: Assistance with activities related to the care of the individual's physical health, including the following:
 - bathing
 - o dressing
 - o grooming
 - o routine hair and skin care
 - o preparing meals
 - o feeding
 - exercising (walking only)
 - o assistance with self-administered medication
 - o toileting
 - o transferring
 - ambulating

*This service is available using the Consumer Directed Services (CDS) option. The CDS option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:

- o recruit their service providers;
- conduct criminal history checks;
- o determine the competency of service providers; and
- o hire, train, manage, and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

Individual Eligibility

Age: Must be 21 or older.

• Income: Medicaid eligible.

• **Resources:** \$2,000 or less for an individual or \$3,000 or less for a couple

Functional Assessment Score:

- o Minimum score of 24
- Functional limitation with at least one personal care task based on medical condition
- Practitioner's statement of medical need

Unmet Need: For home management and personal care task(s)

Service Maximum

Individuals can receive:

- 50 hours per week; or
- 42 hours per week if receive Priority Status.
 - Priority Status is based on each individual's functional assessment which is completed by a DADS case manager.

Provider Base

Home and Community Support Services Agencies Financial Management Services Agencies

Service Availability

Statewide

Contact for Provider Policy Information

Fax Number 512-438- 5768

Center for Policy and innovation
Long Term Services and Supports Policy
Department of Aging and Disability Services
Mail Code W-579
P. O. Box 149030
Austin, TX 78714-9030
Email: CCAD@dads.state.tx.us

Consumer Directed Services Option CDS@dads.state.tx.us

Contact for Licensure

Regulatory – HCSSA
Department of Aging and Disability Services
Mail Code E-342
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630
Fax Number 512-438-2731

Contact for Contracting Information

Texas Department of Aging and Disability Services
Community Services Contracts
Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550
Email: communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

Program of All-Inclusive Care for the Elderly (PACE)

Service Description

PACE provides community-based services to older individuals who qualify for nursing facility level of care and placement who desire to live in the community. PACE uses a comprehensive care approach, providing an array of services for a capitated monthly fee that is below the cost of comparable institutional care.

Funding Sources

Title XIX, State Funds, and private pay

Covered Services

All health-related services needed including in-patient and outpatient medical care, including specialty services like dentistry and podiatry, social services, inhome care, meals, transportation and day activity services.

Individual Eligibility

Must meet the following criteria:

- Be 55 years of age or older
- Meet Medicaid financial eligibility
- Qualify for nursing facility level of care
- Choose PACE services and reside in the PACE service area
- Be determined by the PACE Interdisciplinary Team to be able to reside safely in the community

Provider Base

One provider in El Paso, one provider in Amarillo and one provider in Lubbock.

Service Availability

Designated areas of El Paso, Amarillo/Canyon, and Lubbock (See attached chart)

Contact for Policy Information

Access & Intake – Community Services and Program Operations
Department of Aging and Disability Services
Mail Code W-351
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2013 or 512-438-4345
Fax Number 512-438-4374

PACE CATCHMENT AREAS BY ZIP CODE

Amarillo/Canyon	El Paso area:	Lubbock area:
area:		
		79401
79015	79901	79402
79101	79902	79403
79102	79903	79404
79103	79904	79405
79104	79905	79406
79106	79907	79407
79107	79915	79408
79108	79924	79409
79109	79925	79410
79110	79930	79411
79111	79935	79412
79118	79936	79413
79119		79414
79121		79415
79124		79416
		79423
		79424
		79430
		79452
		79453
		79454
		79464
		79490
		79491
		79493
		79499

How to Apply for Services

Contact the local PACE organization:

If you live in El Paso, call: Bienvivir All-Inclusive Senior Health at 1-915-562-3444.

If you live in Amarillo, call: The Basics at Jan Werner at 1-806-374-5516.

If you live in Lubbock, call: Silver Star Health Network at 1-806-740-1500.

Residential Care (RC)

Service Description

The Residential Care (RC) program provides services to eligible adults who require access to care on a 24-hour basis but do not require daily nursing intervention. Services include, but are not limited to: personal care, home management, escort, 24-hour supervision, social and recreational activities, and transportation.

Services provided under the RC program are delivered through one of two arrangements: residential care and emergency care.

- Residential Care is a 24-hour living arrangement in which the individual pays room and board and keeps a monthly allowance for personal and medical expenses. The remainder of his income is contributed to the total cost of his care.
- Emergency Care is a living arrangement that provides services to eligible individuals while case managers seek a permanent care arrangement.
 Emergency care individuals do not contribute toward the cost of their care.

Funding Source

Title XX

Individual Eligibility

Age:

18 years of age or older

- Income: Medicaid recipient or not exceed:
 - \$2,199 per month for an individual
 - o \$4,398 per month for a couple
- **Resources:** \$5,000 or less for an individual or \$6,000 or less for a couple
- Functional Assessment:
 - Minimum score of 18
 - Have needs that do not exceed the facility's capability under its licensed capacity.

Provider Base

Facilities licensed as assisted living facilities.

Service Availability

Available in every region but not in every county

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email; CCAD@dads.state.tx.us Fax Number 512-438- 5768

Consumer Directed Services Option CDS@dads.state.tx.us

Contact for Licensure

Regulatory – Facility Enrollment
Department of Aging and Disability Services
Mail Code E-342
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630
Fax Number 512-438-2730

Contact for Contracting Information

Texas Department of Aging and Disability Services Mail Code W-357
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3550Email:
communityservicescontracts@dads.state.tx.us
Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Long Term Support Services Policy Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3226 Fax Number 512-438-5768

How to Apply for Services

Contact your local DADS office. The web site to locate the office is: http://www.dads.state.tx.us/services/contact.cfm

Special Services to Persons with Disabilities (SSPD)

Services Description

Special Services to Persons with Disabilities (SSPD) include services provided to community individuals in a variety of settings. These services are designed to assist individuals in developing the skills needed to remain in the community as independently as possible.

Funding Sources

Social Services Block Grant (Title XX) and State Funds

Covered Services

Counseling, personal care, and help with the development of skills needed for independent living in the community.

Individual Eligibility

- Age: 18 years of age or older
- Income: Medicaid recipient or not exceeding:
 - o \$2,199 per month for an individual
 - o \$4,398 per month for a couple
- Resources:
 - \$5,000 or less for an individual
 - o \$6,000 or less for a couple
- Functional Assessment Score: Minimum score of 9

Provider Base

Adult Day Care Facilities Home and Community Support Services Agencies Public agencies and non-profit organizations

Service Availability

Available in Regions 03, 04, and 07

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: CCAD@dads.state.tx.us

Fax Number 512-438- 5768

Contact for Contracting Information

Texas Department of Aging and Disability Services Community Services Contracts Unit Mail Code W-357 P. O. Box 149030 Austin, TX 78714-9030 Phone Number 512-438-3550Email: communityservicescontracts@dads.state.tx.us Fax Number 512-438-5522

Contact for Individual Eligibility Issues/Questions

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

How to Apply for Services

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

Special Services to Persons with Disabilities - 24-Hour Shared Attendant Care (SSPD - SAC)

Service Description

Special Services to Persons with Disabilities (SSPD) 24-Hour Shared Attendant Care (SAC) makes attendant care available to individuals on a 24-hour basis. Individuals live independently in clustered living arrangements and use this service to achieve facilitative or rehabilitative goals.

Funding Sources

Social Services Block Grant (Title XX) and State Funds

Covered Services

Around the clock availability of attendant care in a clustered living environment

Individual Eligibility

- Age: 18 years of age and older
- Income: Medicaid recipient or not exceeding:
 - o \$2,199 per month for an individual
 - o \$4,398 per month for a couple
- Resources:
 - \$5,000 or less for an individual
 - o \$6,000 or less for a couple
- Functional Assessment Score: Minimum score of 9

Provider Base

Adult Day Care Facilities Home and Community Support Services Agencies Public agencies and non-profit organizations

Service Availability

Houston

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: CCAD@dads.state.tx.us

Fax Number 512-438- 5768

Contact for Individual Eligibility Issues/Questions

Contact your local DADS office. The web site to locate the office is:

http://www.dads.state.tx.us/services/contact.cfm

How to Apply for Services

Contact your local DADS office. The web site to locate the office is: http://www.dads.state.tx.us/services/contact.cfm

Utilization Management and Review/Program Enrollment Community Living Assistance and Support Services (CLASS)

Service Description

The Community Living Assistance and Support Services (CLASS) program provides home and community-based services to adults and children with a diagnosis of related conditions as a cost-effective alternative to ICF/IID institutional placement. Individuals with related conditions have a qualifying disability, other than a diagnosis of intellectual disability, which originated before age 22 and which affects their ability to function in daily life.

Funding Sources

Title XIX Medicaid 1915(c) Home and Community-Based Services Waiver, and State Funds

Covered Services

Services include:

- Adaptive Aids and Medical Supplies
- Auditory Integration Training/Auditory Enhancement Training
- Case Management
- Continued Family Services
- Dental Treatment to include Dental Sedation
- Dietary Services
- Residential Habilitation
- Minor Home Modifications
- Nursing Services
- Occupational Therapy
- Physical Therapy
- Prevocational Services
- Behavioral Support
- Respite (In-Home and Out-of-Home)
- Specialized Therapies (Massage Therapy, Recreational Therapy, Music Therapy, Hippo therapy, Aquatic Therapy, Therapeutic Horseback Riding)
- Speech and language pathology
- Supported Employment
- Transition Assistance Services
- Support Family Services
- Prescribed drugs
- Cognitive Rehabilitation Therapy
- Employment Assistance

The following services may be accessed using the Consumer Directed Services* service delivery option in CLASS:

- Residential Habilitation
- Nursing Services
- Occupational Therapy
- Physical Therapy
- Respite (In-Home and Out-of-Home)
- Speech and language pathology
- Support Consultation Services
- Financial Management Services
- Supported Employment
- Employment Assistance

The Consumer Directed Services *(CDS) option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:

- o recruit their service providers;
- o conduct criminal history checks;
- o determine the competency of service providers; and
- o hire, train, manage, and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

Eligibility

The individual must:

Establish financial eligible for Medicaid because the individual receives Supplemental Security income cash benefits or is determined by HHSC to be financially eligible for Medicaid.

Have a diagnosis of a related condition listed on the approved Diagnostic Codes for Persons with Related Conditions and an adaptive behavior level of 2, 3, or 4 (Meet ICF/IID Level of Care VIII criteria.).

Have been diagnosed with a related condition that manifested before the individual was 22 years of age;

Have a service plan that does not cost more than \$114,736.07 annually;

Require Habilitation Services

Not be enrolled in another Medicaid waiver program §1915(c).

Live in the applicant's or individual's own home or family home;

Does not reside in an institutional setting, including a hospital, a nursing facility, an ICF/IID, a licensed assisted living facility, a residential child-care operation, a facility operated by the Department of Assistive and Rehabilitative Services, a residential facility operated by the Texas Youth Commission, a jail, or prison or a setting in which two or more dwellings, but excluding supportive housing under Section 811 of the National Affordable Housing Act of 1990, meet all of the following criteria, the dwellings create a residential area distinguishable from other areas primarily occupied by persons who do not require routine support services because of a disability, most of the residents of the dwellings are persons with mental retardation, a related condition, or a physical disability; and the residents of the dwellings are provided routine support services through personnel, equipment or service facilities shared with the residents of the other dwellings.

Provider Base

Public and private agencies; each applicant/individual/LAR selects a Case Management Agency (CMA) for case management services and a Direct Services Agency (DSA) for other direct services available through the waiver. A Financial Management Services Agency (FMSA) must be chosen by the participant to provide support and assistance to individuals electing to direct their own employees for any service available using the Consumer Directed Services* service delivery option. A provider for Support Family Services or Continued Family Services must be chosen by those individuals or their LARs who qualify for Support / Continued Family Services.

An applicant may qualify for Transition Assistance Services if the person previously resided in an institutional setting to assist the person in transitioning from the institutional setting into the CLASS Program.

Service Availability

Statewide

Contact for Provider Policy Information

Fax Number 512-438-5768

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: CLASS@dads.state.tx.us

How to Apply for Services

Community Services Interest List Unit Department of Aging and Disability Services Mail Code W-351 P. O. Box 149030 Austin, TX 78714-9030 Fax Number 512-438-3549 Toll-free Number 1-877-438-5658

Deaf Blind with Multiple Disabilities (DBMD)

Service Description

This Medicaid waiver program provides home and community-based services to people who are Deaf Blind with Multiple Disabilities (DBMD) as a cost-effective alternative to ICF/IID institutional placement. The DBMD program focuses on increasing opportunities for individuals to communicate and interact with their environment.

Funding Sources

Title XIX Medicaid 1915(c) Home and Community Based Services Waiver and State Funds

Covered Services

Services include:

- Adaptive Aids and Medical Supplies
- Assisted Living (licensed up to 6 beds)
- Behavioral Support Services
- Case Management
- Chore Services
- Minor Home Modifications
- Residential Habilitation
- Day Habilitation
- Intervener
- Nursing Services
- Occupational Therapy
- Orientation and Mobility
- Physical Therapy
- Prescription Drugs, if not covered through Medicare
- Respite Care
- Speech, Hearing and Language Therapy
- Audiology
- Employment Assistance
- Supported Employment
- Dental Treatment
- Transition Assistance Services
- Dietary Services

The Consumer Directed Services (CDS) option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:

- o recruit their service providers;
- conduct criminal history checks;
- o determine the competency of service providers; and
- o hire, train, manage, and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

The CDS option is available in the DBMD program for the following services: Supported Employment, Employment Assistance, Respite (in- and out-of-home), Intervener, Residential Habilitation, Support Consultation, Nursing Services and Financial Management Services.

Eligibility

The individual must:

Establish financially eligible for Medicaid because the individual receives supplemental security income cash benefits or is determined by HHSC to be financially eligible for Medicaid.

Have one or more diagnosed related condition and as a result has deaf/blindness, has a progressive medical condition that will result in deaf/blindness, or functions as a person with deaf/blindness and has one or more additional disabilities resulting in impairment to independent functioning.

Has been diagnosed with a related condition that manifested before the individual was 22 years of age.

Have a service plan that does not cost more than \$114,736.07 annually.

Not be enrolled in another Medicaid waiver program §1915(c).

Not reside in a nursing facility, an ICF/IID, a licensed assisted living facility unless it provides licensed assisted living in the DBMD Program, a residential child-care operation, a residential facility operated by the Texas Youth Commission or a jail or prison.

Meet the institutional LOC criteria for ICF/IID LOC VIII.

Locate at least one program provider who is willing to provide DBMD Program services in the county the applicant resides in.

Provider Base

Public and private agencies

Service Areas

Statewide availability.

Contact for Provider Policy Information

Center for Policy and Innovation
Long Term Services and Services and Support Policy
Department of Aging and Disability Services
Mail Code W-579
P. O. Box 149030
Austin, TX 78714-9030
Email: DBMD@dads.state.tx.us
Fax Number 512-438-5768

Consumer Directed Services Option CDS@dads.state.tx.us

How to Apply for Services

Call 1-877-438-5658 and ask for the DBMD Waiver.

Pre-admission Screening and Resident Review (PASRR)

Service Description

The Omnibus Budget Reconciliation Act of 1987 (OBRA '87) requires that all people seeking entry into a nursing facility be screened to identify individuals who have mental illness (MI), an intellectual disability (ID) or a developmental disability (DD). Individuals suspected of having mental illness (MI), an intellectual disability (ID) or a developmental disability (DD) must have an additional assessment to identify the need for specialized services. The PASRR assessment also determines medical necessity for nursing facility services. In addition, individuals already residing within facilities whose condition changes must be assessed again through a resident review process. All individuals who are not satisfied with their PASRR determination have the right to a fair hearing to appeal the determination.

Funding Sources

Title XIX and State Funds

Specialized Services for Medicaid Recipients

- Service coordination by the local authority (LA) or case management by the local mental health authority;
- Alternate placement services;
- Vocational training;
- Maintenance therapies: Physical, Occupational, and Speech therapy
- Customized adaptive aids.

Individual Eligibility

All individuals who reside in a partially federally funded nursing facility with a PASRR qualifying condition and a PASRR assessment on file in the TMHP LTC Portal

Provider Base

- Therapy services Individual Medicaid rehabilitation providers
- DME Suppliers Customized adaptive aids
- Other specialized services: local authorities or mental health providers

Service Availability

Statewide

Contact for Provider Policy Information or Individual Eligibility Issues/Questions

Access and Intake – PASRR Unit
Department of Aging and Disability Services
Mail Code W 356
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 855-435-7180
Fax Number 512-438-2180

Required Licensure

- Nursing Facility License
- Professional licensure as applicable
- Staff conducting assessments must meet the criteria to be a Qualified ID Professional or Qualified Mental Health Professional as appropriate

Contact for Licensure

Regulatory – Facility Enrollment
Department of Aging and Disability Services
Mail Code E-342
P. O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-2630
Fax Number 512-438-2730

Area Agencies on Aging Access & Assistance Services

Service Description

Access and assistance services provided by AAAs (directly, through contracts or vendor agreements, and community referrals) help individuals who are older, family members and other caregivers receive the information needed to locate and access community services, public and private, and formal and informal.

Funding Sources

Older Americans Act Titles III-B, Title III-E, VII-OAG and VII-EAP; State General Revenue; Administration for Community Living Medicare Beneficiary Grant Funds.

Supportive Services

- Information, Referral and Assistance Assessing the needs of the individual, evaluating appropriate resources, evaluating appropriate response modes, indicating agency capability to meet individual needs, providing adequate information about outside agencies, assisting individuals in making informed decisions, identifying alternative and community resources, conducting follow-up to ensure adequate services are provided in a timely manner.
- Benefits Counseling/Legal Assistance Assisting individuals 60 years of age or older, or individuals who are under age 60 and are Medicare enrollees and eligible disabled (as determined by the Social Security Administration), in obtaining information regarding public benefits, private benefits and a variety of community support programs. Benefits Counseling services include assisting individuals who are older with understanding their rights, applying for benefits and receiving appropriate referrals, exercising choice, benefiting from services and opportunities authorized by law, and maintaining their rights, especially those individuals with reduced capacities. Consumer-protection issues are a major theme in benefits counselors' work, along with basic questions about rights, benefits, and entitlements.
- Legal Awareness Disseminating accurate, timely and relevant information, eligibility criteria, requirements and procedures to individuals who are older on public entitlements, health/long-term care, individual rights, planning/protection options, housing and individual issues in a group setting, to eligible individuals or through mass media.

Care Coordination – Assessing the needs of individuals over age 60 and effectively planning, arranging, coordinating and following-up, on services most appropriate in meeting the needs identified by the individual and the AAA staff.

Ombudsman Program – Administered by the Office of the State Long-term Care Ombudsman. Staff works closely with the 28 local programs to advocate for the rights of residents and their families so they receive the highest quality of care in long-term care facilities. Specially trained staff and certified volunteers serve as advocates in licensed nursing and assisted living facilities across the state.

Participant Eligibility

Services are provided to individuals 60 years of age and older and are targeted to individuals in the greatest economic or social need, with particular attention to low-income minorities and residing in rural areas, with limited English proficiency, diagnosed with Alzheimer's disease and related disorders with neurological and organic brain dysfunction and older individuals at risk for institutional placement.

Provider Base

Area Agencies on Aging, Subcontractors, and Vendors

Service Availability

Statewide, however, as service priorities and resources vary across the state, individuals should contact their local AAA for information regarding availability of services in their area.

Contact for Information

Area Agencies on Aging Section
Department of Aging and Disability Services
Mail Code W-275
701 West 51st Street
Austin, TX 78751
Phone Number (512) 438-4412
Fax Number (512) 438-3538

Contact for Subcontracting/ Vendor Information

Subcontracts and vendor agreements are established and managed by AAAs. Interested parties should contact their local AAA for request for proposal/open enrollment information. To find the proper Area Agency on Aging, access the following website:

http://www.dads.state.tx.us/services/contact.cfm

How to Apply for Services

Contact your local AAA, or dial 1-800-252-9240 and enter your zip code to be automatically connected to the AAA in your area.

Area Agencies on Aging Caregiver Support Services

Service Description

The Older Americans Act, National Family Caregiver Support Program (NFCSP) provides critical support needed by families to assist them in maintaining their caregiver roles. Under this program, informal caregivers are defined as:

- individuals caring for family members, or others, age 60 or older
- grandparents, or other relative, age 55 or older caring for a relative child(ren) age
 18 or younger; and
- individual's caring for persons of any age, with Alzheimer's disease and related disorders with neurological and organic brain dysfunction.

While AAAs historically provided services to caregivers, implementation of NFCSP has allowed AAAs to expand services available to caregivers.

Funding Sources

Older Americans Act Titles III-E, State General Revenue

Supportive Services

- Information and Assistance Information and referrals to family caregivers.
 Activities include partnership-building, developing information and resources related to caregiving issues.
- Caregiver Support Coordination Assessing the needs of a caregiver and care recipient, effectively planning, arranging, coordinating and following-up on services which most appropriately meet the identified needs as mutually defined by the caregiver, the care recipient and the access and assistance staff.
- Caregiver Education and Training Establishing resource libraries, compiling or developing informational resources, organizing and/or facilitating support groups, seminars and focus groups, facilitating individual or group counseling and providing educational services to groups or individuals.
- Supplemental Services Supplemental services, on a limited basis, complement the care provided by caregivers. Services provided under this category include respite, transportation, emergency response, home delivered meals, telephone reassurance, and chore maintenance.

Caregiver Information Services - The dissemination of accurate, timely and relevant information for informal caregivers, grandparents or relatives caring for children 18 years of age and under; and the public through publications, large group presentations, seminars, health fairs and mass media. Developing a resource library and other informational resources for use in the dissemination of caregiver information is a component of this service. If Title III-B funds are expended for this service the caregiver must be 60 or older.

Participant Eligibility

• In accordance with the Older Americans Act, a family caregiver caring for an individual 60 years of age and older, or an individual of any age with Alzheimer's disease or related disorders, or a grandparent/ relative caregiver 55 years of age and older providing primary care for a relative child 18 years of age or younger. Many of the supplemental support and respite services require an assessment to determine individual ability to perform ADL (activities of daily living) and IADL (instrumental activities of daily living).

Provider Base

Area Agencies on Aging, Subcontractors, and Vendors

Service Availability

Statewide, however, as service priorities and available resources vary across the state, individuals should contact their local AAA for information regarding services in their area.

Contact for Information

Area Agencies on Aging Section
Department of Aging and Disability Services
Mail Code W-275
701 West 51st Street
Austin, TX 78751
Phone Number (512) 438-4412
Fax Number (512) 438-3538

Area Agencies on Aging In-Home Support Services

Service Description

Area Agencies on Aging (AAA), provide in-home services (through contract, vendor agreement, and community referral) to individuals who are older to allow the individual to remain safely in their home. These services support a comprehensive, coordinated community-based system that results in a continuum of support. OAA funds are used to support and promote resources in the community to assure the provision of a full-range of coordinated and accessible services.

Funding Sources

Older Americans Act Titles III-B, III-D, III-E, VII-EAP, State General Revenue, Housing Bond Fee Program Funds.

Supportive Services

- Homemaker A service provided by trained and supervised staff involving the performance of housekeeping/home management, meal preparation, and/or escort tasks and shopping assistance. Services are provided to individuals who require assistance with these activities in their place of residence. The objective is to assist the individual to sustain independent living in a safe and healthful home environment. Elderly individuals only.
- Personal Assistance Assisting an older individual who has difficulty
 performing activities of daily living as identified through an assessment
 process, with tasks that an individual would typically perform if they were
 able. This includes hands-on assistance in all activities of daily living.
- Chore Maintenance Performing household chores such as heavy cleaning (e.g., scrubbing floors, washing walls, and washing outside windows), moving heavy furniture, yard and walkway maintenance, which an individual who is older is unable to perform on their own and which do not require the services of a trained homemaker.
- Adult Day Services An array of services provided in a congregate, non-residential setting to dependent individuals who are older needing supervision but do not require institutionalization. These services may include any combination of social or recreational activities, health maintenance, transportation, meals, and other supportive services.

- Residential Repair Repairs or modifications of participant-occupied dwellings that improve the condition, enhance energy efficiency, structural integrity or are essential for the health and safety of the occupants.
- Health Maintenance This service is the provision of medications, nutritional supplements, glasses, dentures, hearing aids and/or durable medical equipment to prevent or reduce the effects of chronic disabling conditions in older individuals. Services may also include health education and counseling services, home health services including nursing, physical, speech, or occupation therapy.
- Health Screening/Monitoring Activities intended to assess the level of health and wellness in older individuals. Services may be provided at senior centers, nutrition sites and other community settings or in the individual's home. These services may include, testing for high/low blood pressure, hearing and vision impairments, nutritional status, home safety, etc.
- Emergency Response Services provided to the homebound, frail individual who is older using an automatic monitoring system to link them to emergency medical services when their life or safety are in jeopardy. ERS services include the installation of the individual monitoring unit, training associated with the use of the system, periodic checking to ensure that the unit is functioning properly, equipment maintenance calls, response to an emergency call by a medical professional, paraprofessional or volunteer and follow-up with the participant.
- Instruction and Training Providing the experience and/or knowledge to individuals or professionals working with individuals who are older to acquire skills, in a formal, informal, individual or group setting.
- Transportation Designed to transport individuals who are older from specific origin to specific destination upon request. Participants request the transportation service in advance of their need, usually 24 to 48 hours prior to the trip.
- Senior Center Operations The operation of community facilities where individuals 60 years of age or older meet together to pursue mutual interests, receive services and/or take part in activities that will enhance their quality of life, support their independence and encourage their continued involvement in and with the community.

Participant Eligibility

Services are provided to individuals 60 years of age and older and are targeted to individuals in greatest economic and social need, with particular attention to low-income minority older individuals, and individuals residing in rural areas, individuals with limited English proficiency, and individuals at risk for institutional placement. Many of the services under this category require an assessment to determine individual impairment in their ability to perform activities of daily living and instrumental activities of daily living.

Provider Base

Area Agencies on Aging, Subcontractors, and Vendors

Service Availability

Statewide, however, as service priorities and available resources vary across the state, individuals should contact their local AAA for information regarding services in their area.

Contact for Information

Area Agencies on Aging Section
Department of Aging and Disability Services
Mail Code W-275
701 West 51st Street
Austin, TX 78751
Phone Number (512) 438-4412
Fax Number (512) 438-3538

Contact for Subcontracting/ Vendor Information

Subcontracts and vendor agreements are established and managed by AAAs. Interested parties should contact their local AAA for request for proposal/open enrollment information. To find the proper Area Agency on Aging, access the following website: http://www.dads.state.tx.us/services/contact.cfm

How to Apply for Services

Contact your local AAA, or dial 1-800-252-9240 and enter your zip code to be automatically connected to the AAA in your area.

Area Agencies on Aging Nutrition Services

Service Description

Area Agencies on Aging (AAA), and the service providers with which they establish contracts or vendor agreements, support a statewide system of nutrition services. These services include congregate meals, home delivered meals, nutrition education, nutrition counseling and nutrition consultation.

Funding Sources

Older Americans Act Titles III-C1, III-C2 and Nutrition Services Incentive Program; State General Revenue

Services

Congregate Meal - A hot or other appropriate meal served to an eligible individual, which complies with the most recent Dietary Guidelines for Americans, published by the Secretary and the Secretary of Agriculture, and provides a minimum of 33 1/3 percent of the dietary reference intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences and which is served in a congregate setting. The objective is to reduce food insecurity and promote socialization of individuals who are older.

There are two types of congregate meals:

- Standard meal the regular meal from the standard menu that is served to the majority or all of the participants.
- Modified/therapeutic meal or medical nutritional supplement a special meal or medical nutritional supplement that has been prescribed by a physician and is planned specifically for the participant by a dietitian (e.g. diabetic diet, renal diet, pureed diet, tube feeding).
- Home Delivered Meal A hot, cold, frozen, dried, canned or supplemental food (with a satisfactory storage life) which complies with the most recent Dietary Guidelines for Americans, published by the Secretary and the Secretary of Agriculture, and provides a minimum of 33 1/3 percent of the dietary reference intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences and is delivered to an eligible individual in his/her place of residence. The objective is to help the recipient sustain independent living in a safe and healthful environment.

There are two types of home delivered meals:

- Standard meal the regular meal from the standard menu that is served to the majority or all of the participants.
- Modified/therapeutic meal or medical nutritional supplement a special meal or nutritional supplement that has been prescribed by a physician and is planned specifically for the participant by a dietitian (e.g., diabetic diet, renal diet, pureed diet, tube feeding).
- Nutrition Education The provision of information to participants to promote nutritional well-being.
- Nutrition Counseling Provision of individualized advice and guidance to individuals who are at nutritional risk because of their health or nutritional history, dietary intake, medication(s) use or chronic illness, about options and methods for improving their nutritional status, and performed by a health professional in accordance with state law and policy.
- Nutrition Consultation Provision of information relating to nutrition by a licensed dietitian or other qualified person. Services are to be provided to area agencies on aging or nutrition providers.

Participant Eligibility

Services are provided to persons 60 years of age and older and to their spouse regardless of age and are targeted to individuals who are older with greatest economic and social need, with particular attention to low-income minority older individuals, individuals who are older residing in rural areas, individuals who are older with limited English proficiency, individuals who are older with Alzheimer's disease and related disorders with neurological and organic brain dysfunction, and individuals who are older at risk for institutional placement.

If the nutrition service provided is a home delivered meal, the individuals who are older must be homebound and have impairment(s) in their ability to perform activities of daily living.

In accordance with the OAA, a disabled individual regardless of age residing with an eligible individual who is older may accompany the individual who is older to a congregate meal site and receive a congregate meal. A disabled individual residing in a housing facility occupied primarily with individuals who are older at which congregate nutrition services are provided may also receive a congregate meal.

Provider Base

Area Agency on Aging Subcontractors and Vendors

Service Availability

Statewide, however, as service priorities and available resources vary across the state, individuals should contact their local AAA for information regarding services in their area.

Contact for Information

Area Agencies on Aging Section
Department of Aging and Disability Services
Mail Code W-275
701 West 51st Street
Austin, TX 78751
Phone Number (512) 438-4412
Fax Number (512) 438-3538

Contact for Subcontracting/ Vendor Information

Subcontracts and vendor agreements are established and managed by AAAs. Interested parties should contact their local AAA for request for proposal/open enrollment information. To find the proper Area Agency on Aging, access the following website: http://www.dads.state.tx.us/services/contact.cfm

How to Apply for Services

Contact your local AAA, or dial 1-800-252-9240 and enter your zip code to be automatically connected to the AAA in your area.

Local Authorities General Revenue Service

Service Description

The Local Authority (LA) serves as the point of entry for publicly funded IDD programs whether publicly or privately operated. In addition, LAs provide or contract to provide an array of services for persons in the IDD priority population with general revenue funds.

Funding Sources

State of Texas' general revenue account

Covered Services

Services include:

- Eligibility determination
- Service coordination
- Community support
- Employment assistance
- Supported Employment
- Nursing
- Behavioral support
- Specialized therapies
- Vocational training
- Day habilitation

Individual Eligibility

Individuals must be:

- assessed through the LA and considered to be a member of the DADS LA IDD priority population; and
- a member of DADS LA IDD priority population, which consists of individuals who meet one or more of the following descriptions:
 - Persons with a diagnosis of intellectual disability, as defined by Texas Health and Safety Code Section 591.003;
 - Persons with a pervasive developmental disorder (including autism) or autism spectrum disorder, as defined in the Diagnostic and Statistical Manual of Mental Disorders;
 - Persons with a related condition who are eligible for and enrolling in the ICF/IID, HCS, or TxHmL Program;
 - Nursing facility residents who are eligible for specialized services for a diagnosis of intellectual disability or a related condition pursuant to Section 1919(e)(7) of the Social Security Act; or

 Children who are eligible for Early Childhood Intervention services from the Department of Assistive and Rehabilitative Services (DARS).

Provider Base

LA providers and LA contracted providers

Services Availability

Statewide availability. Service array varies at local authorities.

Contact for Provider or Policy Information

Local Authorities Department of Aging and Disability Services Mail Code W-354 P.O. Box 149030 Austin, TX 78714-9030

Phone Number: 512-438-4886 Fax Number: 512-438-5220

IDD Community Services (General Revenue)

<u>Eligibility Determination</u>: An assessment or endorsement conducted in accordance with Texas Health and Safety Code, §593.005 and 40 TAC Chapter 5, Subchapter D to determine if an individual has a diagnosis of an intellectual disability or is a member of the DADS LA IDD priority population.

<u>Service Coordination</u>: Assistance in accessing medical, social, educational, and other appropriate service and supports that will help an individual achieve a quality of life and community participation acceptable to the individual. Services are described in a Plan of Services and Supports that is based on a person-directed planning process. Service coordination includes reviewing, revising, implementing, and monitoring the written plan of services and supports.

<u>Community Support:</u> Services and supports, through individualized activities consistent with an individual's plan of services and supports, in the individual's home and at locations such as libraries, stores or other community locations. Habilitation or support activities that provide, foster improvement of, or facilitate an individual's ability to perform functional living skills and other activities of daily living.

Employment Assistance: The individual is supported in locating paid employment in the community by assistance to identify his or her employment preferences, job skills, requirements for work setting and work conditions, and prospective employers offering employment compatible with the individual's identified preferences, skills and requirements.

<u>Supported Employment:</u> Employment in an integrated setting with on-going individualized support services consistent with achieving outcomes identified in the individual's plan of services and supports. This service includes individualized services and supports including supervision and training essential to sustain paid work by the individual.

<u>Day Habilitation</u>: Assistance with acquiring, retaining, or improving self-help, socialization, adaptive skills necessary to live successfully in the community and participate in home and community life. It includes individualized activities consistent with achieving the outcomes identified in the individual's plan of services and supports and activities designed to reinforce therapeutic outcomes. This service is normally furnished in a group setting, not at the individual's residence, for up to six hours a day, five days per week on a regularly scheduled basis. The service includes personal assistance for individuals who cannot manage their personal care needs during the day habilitation activity, assistance with medications, and the performance of tasks delegated by a RN in accordance with state law.

<u>Vocational Training</u>: Day training services, which are consistent with achieving the outcomes identified in the individual's plan of services and supports that are provided to an individual in an industrial enclave, a work crew, a sheltered workshop, or an affirmative industry to enable the individual to obtain employment.

<u>Nursing:</u> Treatment and monitoring of health care procedures prescribed by a physician/medical practitioner and/or required by standards of professional practice or state law to be performed by licensed nursing personnel.

<u>Behavioral Support</u>: Specialized interventions that assist an individual to increase adaptive behaviors to replace or modify maladaptive behavior that prevent or interfere with the individual's inclusion in home and family life or community life. This service includes assessment and analysis of assessment findings so that an appropriate behavior support plan may be designed; development of an individualized behavior support plan consistent with the outcomes identified in the individual's plan of services and supports; training of, and consultation with, family members or other support providers and, as appropriate, with the individual; monitoring and evaluation of the success of the behavioral support plan and modification of the behavior support plan.

<u>Specialized Therapies</u>: Assessment and treatment by licensed or certified professionals including social work, occupational therapists, physical therapists, speech, and language pathologists, audiologists, and dieticians and included training and behavioral health services other than those provided by the local mental health authority. The service includes consultation with an individual's family members or other support providers.

Home and Community-based Services (HCS)

Service Description

The HCS Program provides individualized services and supports to individuals with a diagnoses of an intellectual disability or a related condition who live in their family home, their own homes, or other community settings such as three or four-person homes and host homes.

Funding Sources

Title XIX Medicaid 1915(c) Home and Community-Based Services Waiver and State Funds

Covered Services

Services include:

- Adaptive aids
- Minor home modifications
- Professional therapies (includes audiology, speech/language pathology, occupational therapy, physical therapy, cognitive rehabilitative therapy, dietary services, and social work)
- Behavioral Support
- Dental treatment
- Nursing*
- Supported home living*
- Residential assistance
 - Host home/companion care
 - Supervised living
 - Residential support
- Respite*
- Day habilitation
- Supported employment*
- Cognitive Rehabilitation Therapy*
- Employment assistance*
- Support consultation*

The Local Authority (LA) provides service coordination to all individuals enrolled in HCS.

*This service is available using the Consumer Directed Services (CDS) option. The CDS option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:

- Recruit their service providers
- Conduct criminal history checks:
- Determine the competency of service providers; and
- Hire, train, manage and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

The following services may be accessed using the Consumer Directed Services service delivery option:

- Supported Home Living
- Nursing Services
- Respite (In-Home and Out-of-Home)
- Support Consultation Services
- Financial Management Services
- Employment Assistance
- Supported Employment
- Employee Assistance
- Cognitive Rehabilitation Therapy

Individual Eligibility

- Age: No limit
- **Income and Resources:** An applicant is financially eligible if he or she:
 - o is eligible for supplemental security income (SSI);
 - o is eligible for Medical Assistance Only (MAO) protected status; or
 - has a monthly income that is within 300% of the SSI monthly income limit and meets the resource requirements for Medicaid benefits in an ICF/IID. (\$2,199/month with resources of \$2,000 for an individual. (Spousal impoverishment provisions apply.);
 - is a disabled child who would be eligible for Medicaid if institutionalized and if parental income is not deemed to the child;

- is under 20 years of age, financially the responsibility of TDFPS in whole or in part and is being cared for in a foster home or group home licensed or certified and supervised by TDFPS in which a foster parent is the primary caregiver residing in the home; or
- is a member of a family who receives full Medicaid benefits as a result of qualifying for Temporary Aid to Needy Families.

Additional Criteria

Individuals must also:

- qualify for an ICF/IID Level of Care (LOC) I or;
- qualify for an ICF/IID Level of Care (LOC) VIII and
 - resides in a nursing facility immediately prior to enrolling in HCS; or is at imminent risk of entering a nursing facility as determined by DADS.
- have a determination of ID made in accordance with state law or have been diagnosed by a physician as having a related condition with an IQ of 75 or below;
- have an Individual Plan of Care (IPC) that does not exceed 200% of the reimbursement rate that would have been paid for that same individual to receive services in an ICF/IID, or 200% of the estimated annualized per capita cost for ICF/IID services as of August 31, 2010, whichever is greater;
- have made a choice of the HCS Program over the ICF/IID Program; and
- not be enrolled in another 1915(c) waiver program;
- not reside in:
 - (A) an ICF/IID:
 - (B) a nursing facility licensed or subject to being licensed in accordance with Texas Health and Safety Code, Chapter 242;
 - (C) an assisted living facility licensed or subject to being licensed in accordance with Texas Health and Safety Code, Chapter 247;
 - (D) a residential child-care operation licensed or subject to being licensed by DFPS unless it is a foster family home or a foster group home.
 - (E) a facility licensed or subject to being licensed by the Department of State Health Services (DSHS);
 - (F) a facility operated by DARS;
 - (G)a residential facility operated by the Texas Juvenile Justice Department, a jail, or a prison; or
 - (H) a setting in which two or more dwellings, including units in a duplex or apartment complex, single family homes or facilities listed in subparagraphs (1) (7) of this paragraph excluding supportive housing under Section 811 of the National Affordable Housing Act of 1990, meet all of the following criteria:

- the dwellings create a residential area distinguishable from other areas primarily occupied by persons who do not require routine support services because of a disability;
- (ii) most of the resident of the dwellings are persons with an intellectual disability; and
- (iii) the residents of the dwellings are provided routine support services through personnel, equipment or service facilities shared with the residents of the other dwellings.

Provider Base

Public and private entities. Individuals electing the CDS Option must choose a Financial Management Services Agency (FMSA) to assist with payroll and taxes for certain HCS services.

Service Availability

Statewide

Contact for Provider Policy and Individual Eligibility

Center for Policy and Innovation Long Term Services and Supports Policy Department of Aging and Disability Services P. O. Box 149030 Mail Code W-579 Austin, TX 78714-9030 Email: HCS@dads.state.tx.us Fax Number 512-438- 5768

Consumer Directed Services (CDS) Option: CDS@dads.state.tx.us

Local Contact

To register on the HCS interest list, contact the Local Authority (LA). To find the proper LA access the following website:

http://www.dads.state.tx.us/services/contact.cfm

Texas Home Living Program (TxHmL)

Service Description

The TxHmL Program provides selected essential services and supports to people with a diagnosis of an intellectual disability or a related condition who live in their own home or their family's homes.

Funding Sources

Title XIX Medicaid 1915(c) Home and Community-Based Services Waiver and State Funds

Covered Services

The cost of **covered services** may not exceed \$17,000 per year.

Services include:

- Adaptive aids
- Minor home modifications
- Specialized therapies (includes audiology, speech/language pathology, occupational therapy, physical therapy, and dietary services)
- Behavioral support*
- Dental treatment*
- Nursing*
- Community Support*
- Respite*
- Day habilitation*
- Employment assistance*
- Supported employment*
- Support Consultation*

The Local Authority (LA) provides service coordination to all individuals enrolled in TxHmL.

*This service is available using the Consumer directed Services (CDS) option. The CDS option allows participants who live in their own private residences or the home of a family member to choose to self-direct certain services. By choosing to self-direct these services, participants will assume and retain responsibility to:

- Recruit their service providers:
- Conduct criminal history checks;
- Determine the competency of service providers; and
- Hire, train, manage and fire their service providers.

Individuals who use the CDS option must select a Financial Management Services Agency (FMSA) that will provide training, pay the service providers and pay federal and state employer taxes.

Individual Eligibility

- Age: No limit
- **Income and Resources:** The applicant must be Medicaid eligible. An applicant is financially eligible if he or she is:
 - eligible for supplemental security income (SSI);
 - o eligible for Medical Assistance Only (MAO) protected status;
 - under 20 years of age, financially the responsibility of TDFPS in whole or in part and is being cared for in a foster home or group home licensed or certified and supervised by TDFPS in which a foster parent is the primary caregiver residing in the home;
 - o currently receiving Medicaid for Youth Transitioning Out of Foster Care; or
 - a member of a family that receives full Medicaid benefits as a result of qualifying for Temporary Aid to Needy Families.

Additional Criteria

In addition, applicants must:

- qualify for an ICF/IID Level of Care I;
- have a determination of an intellectual disability made in accordance with state law or have been diagnosed by a physician as having a related condition with an IQ of 75 or below:
- have an Individual Plan of Care for waiver services which does not exceed \$17,000;
- not be assigned a Pervasive Plus level of need (LON 9);
- live in his or her own or family home:
- have made a choice of the TxHmL Program over the ICF/IID Program; and
- not be enrolled in another 1915(c) waiver program.

Provider Base

Public and private entities. Individuals electing the CDS option must choose a Financial Management Services Agency (FMSA) to assist with payroll with payroll responsibilities for any TxHmL service.

Service Availability

Statewide

Contact for Provider Policy Information

Center for Policy and Innovation Long Term Services and Support Policy Department of Aging and Disability Services Mail Code W-579 P. O. Box 149030 Austin, TX 78714-9030 Email: TXHML@dads.state.tx.us

Fax Number: 512-438- 5768

Consumer Directed Services (CDS) Option: CDS@dads.state.tx.us

Local Contact

To seek enrollment, contact the Local Authority (LA) regarding individual referrals and interest list registration. To find the proper LA, access the following website: http://www.dads.state.tx.us/services/contact.cfm

Intermediate Care Facilities for Individuals with an Intellectual Disability or Related Conditions (ICF/IID) Program

Service Description

The Intermediate Care Facility for Individuals with an Intellectual Disability or a Related Condition (ICF/IID) Program provides residential and habilitation services to people with a diagnosis of intellectual disability or a related condition.

Funding Sources

Title XIX Medicaid and State Funds

Covered Services

Services include:

- Residential Services
- Habilitation services
- Medical services
- Skills training
- Adjunctive Therapy services

Individual Eligibility

A person must:

- meet income and resource limit requirements of SSI or the Medical Assistance Only (MAO) program;
- have determination through Social Security Administration that a disability exists;
- have a Determination of Intellectual Disability (DID) made in accordance with state law or have been diagnosed by a physician as having a related condition;
- meet the criteria for a LOC I or LOC VIII; and
- be in need of and able to benefit from the active treatment provided in the 24 hour supervised residential setting of an ICF/IID.

Provider Base

Public and private providers (State Supported Living Centers are ICFs/IID and are described on a separate profile).

Service Availability

Statewide

<u>Monitoring</u>

The ICF/IID program requires at least an annual health and Life Safety Code recertification survey and licensure inspection conducted by the Department of Aging and Disability Services, Regulatory Services Division.

Contact

Center for Policy and Innovation Policy Development and Oversight Department of Aging and Disability Services P. O. Box 149030 Mail Code W-579 Austin, TX 78714-9030

Email: ICFIID.Questions@dads.state.tx.us

Local Contact

To seek enrollment, contact the Local Authority (LA) regarding individual referrals. To find the proper LA, access the following website: http://www.dads.state.tx.us/services/contact.cfm

State Supported Living Centers

Service Description

There are 13 state supported living centers that provide 24-hour/day residential, treatment and training services for persons with a diagnosis of an intellectual disability. Each facility is certified as an Intermediate Care Facility for Individuals with an Intellectual Disability (ICF/IID), a Medicaid-funded federal/state service program.

Funding Source

Federal and State Funds

Services

Services include:

- 24-hour Residential Care and Support
- Comprehensive Behavioral Treatment Services
- Comprehensive Health Care Services
 - Physician Services
 - Nursing Services
 - Dental Services
- Occupational, Physical, Speech Therapies
- Skills Training
- Vocational Programs
 - o Campus-based and Community-based Sheltered Workshops
 - o Community-based Supported Employment
 - Independent Employment Services
- Services to maintain connections between residents and families/natural support systems

Individuals Served

Residential services in a state supported living center are intended to serve individuals with severe or profound intellectual disability and those individuals with an intellectual disability who are medically fragile or have behavioral problems.

How to Apply for Services

Contact your Local Authority (LA). The web site to locate the LA for a city, county, or zip code is: http://www.dads.state.tx.us/services/contact.cfm

Guardianship

Service Description

Guardianship is a legal method to protect individuals' well-being when they cannot protect themselves. A guardian is a court-appointed person or entity that makes decisions on behalf of an incapacitated person. Title III of the Estates Code defines the purpose, laws, and responsibilities of a guardian. Depending upon the powers granted by the Court, guardianship responsibilities include but are not limited to:

- managing estates;
- making medical decision; and
- arranging for placement.

The purpose of the program under Human Resources Code § 161.101 is to provide guardianship services to individuals found by a court to be incapacitated. In order for DADS to provide guardianship services, least restrictive alternatives must not be available, an appropriate and qualified alternate guardian must not be available and willing to serve, a ward must have resources available to fund services, including long-term care [Human Resources Code §§ 161.101, 161.107(e); 40 Texas Administrative Code § 10.201(e)], and there must be an expectation guardianship will meet the individuals' needs.

The agency may seek guardianship of:

- Incapacitated children reaching adulthood in Child Protective Services (CPS) conservatorship as defined in the Human Resources Code Chapter 48.209(a)(1); or
- Incapacitated adults in Adult Protective Services (APS) investigations when abuse, neglect, or exploitation is confirmed and there is no other means of protecting the person as defined in the Human Resources Code Chapter 48.209(a)(2); or
- Incapacitated individuals referred directly to the program by a court with probate authority under certain criteria established in statute or rule.

Funding Sources

Title XX Block Grant

Covered Services

Guardianship services include managing the wards':

- Living arrangements;
- Estates:
- Medical treatment, including extraordinary medical procedures; and
- Funeral arrangements and disposal of property.

Referral Requirements

Aging Out Children (CPS):

Human Resources Code § 161.101(a) and§ 48.209(a)(1) allow the application for guardianship of the person and/or estate of a child aging out of Child Protective Services (CPS) conservatorship:

- Who meets the definition of incapacity in Title III of the Estates Code, unless a less restrictive alternative is available, and
- For whom no alternate guardian can be found.

Persons age 65 and older and Adults with Disabilities (APS):

Human Resources Code §§ 161.101(b), 161.101(c), and § 48.209(a)(2) allow the agency to apply for guardianship of an aged person or an adult with a disability who:

- Is found by Adult Protective Services to be in a state of abuse, neglect, or exploitation.
- Meets the definition of incapacity in Probate Code Chapter 601, and
- For whom no alternate guardian can be found.

Wards, including aging out children, must have resources to fund services, including long-term care. Human Resources Code 161.107(e); 40 Texas Administrative Code § 10.201(e).

Provision of Services

Statewide

Contact for Policy Information

Guardianship
Department of Aging and Disability Services
Mail Code W-555
P.O. Box 149030
Austin, TX 78714-9030
Phone Number 512-438-3739
Fax Number 512-438-5344

Promoting Independence

In January 2000, Texas embarked on a Promoting Independence Initiative in response to the U.S. Supreme Court ruling in Olmstead v. L.C. The Court ruled in June 1999 that states must provide community-based services for persons with disabilities who would otherwise be entitled to institutional services, when:

- the state's treatment professionals determine that such placement is appropriate;
- the affected persons do not oppose such treatment; and
- the placement can be reasonably accommodated, taking into account the resources available to the state and the needs of others who are receiving state supported disability services.

Texas' Promoting Independence initiative supports allowing an individual with a disability to live in the most appropriate care setting available. The statewide initiative began in 1999 when then Gov. George W. Bush affirmed the value of community-based alternatives for persons with disabilities in Executive Order GWB-13.

Governor Rick Perry signed Executive Order RP 13 on April 18, 2002, also relating to community-based alternatives for people with disabilities. In response to Governor Bush's Order and the Supreme Court's decision in Olmstead v. L.C., the Texas Health and Human Services Commission developed the Texas Promoting Independence Plan.

Individuals Residing in Nursing Facilities

If an individual is a Medicaid recipient in a Texas nursing facility, he or she can request services in his or her own community under the "Money Follows the Person" Program without being placed on a waiver interest list.

To access Money Follows the Person, the individual must be a resident of a Medicaid nursing facility, be Medicaid eligible for community services and approved for Waiver services. These procedures must be followed in order for an individual to qualify for services under Money Follows the Person provisions. If not, the name of an individual can be placed on an interest list to receive community services.

Statewide Relocation Assistance services are available to nursing facility residents. For those with Medicaid DADS contracts with five Centers for Independent Living (CILs) and one Area Agency on Aging (AAA) to cover each of the DADS service delivery areas. The Relocation Services contractors are:

- Austin Resource Center for Independent Living (ARCIL) (Regions 4, 5 and 7)
- The Center on Independent Living, Inc. (COIL) (Region 8)
- Coastal Bend Center for Independent Living (Region 11)
- Lifetime Independence for Everyone, Inc. (LIFERUN) (Regions 1, 2, 9, and 10)
- Houston Center for Independent Living (HCIL) (Region 6)
- North Central Texas Council on Governments AAA (NCTCOG) (Region 3)

Assistance is also available to nursing facility residents from the local Aging and Disability Resource Centers (ADRCs) or Area Agencies on Aging (AAAs) for those not currently receiving Medicaid benefits.

ADRCs provide information about and help with state and federal benefits. They can also help you learn about local programs and services. Anyone – individuals, family members, friends or professionals – can receive information tailored to their needs.

ADRC services can be provided at the Center itself, over the phone or in your home. Where you get help is based on your needs.

The trained ADRC employees will:

- listen to you to figure out your needs.
- provide you with information about services.
- help you choose the services that most closely meet your needs and interests.
- help you connect with services such as home care, meals, transportation, benefits and prescription drug assistance, legal services, attendant services, respite or caregiver support, housing and more.
- provide information about benefits and funding sources that may help you pay for services.
- arrange for services that could help you hold off or prevent the need for long-term support services.
- provide short-term help or follow up to ensure that you are linked to needed services.

AAAs provide information about community options such as housing, health care, transportation, daily living and social activities that can help individuals and their families make decisions from the planning phase to actual relocation in the community.

Individuals Residing in State Supported Living Centers and ICFs/IID

As resources allow, Medicaid Home and Community-based waiver program services (HCS) are offered to individuals identified for an alternative living arrangement and:

- who reside in a state supported living center or in a medium (9 beds or more) or large (14 beds or more) community ICF/IID; and
- whose names are on the state's HCS interest list.

The state's goals in response to the Texas Promoting Independence Plan include:

- providing opportunities for individuals residing in state supported living centers to move to a community alternative within 180 days of any individual's request and recommendation for movement to an alternative living arrangement; and
- providing opportunities for persons living in community ICFs/IID that serve 14 or more individuals to move to a community alternative within 12 months of the date they are determined to be ready for an alternative living arrangement.

Money Follows the Person Demonstration (Demonstration)

The Money Follows the Person (MFP) Demonstration is a multi-year federal demonstration award from the Centers for Medicare and Medicaid Services (CMS) to assist in its efforts to provide additional community-based options, and promote an individual's choice in where they want to receive their long-term services and supports. The Demonstration is worth more than \$175 million in enhanced federal funding through calendar year 2020..

Money Follows the Person Demonstration Behavioral Health Pilot (Pilot)

The Pilot is part of the MFP Demonstration grant from CMS and is administered by the Department of State Health Services. Nursing facility residents in San Antonio and Austin regions can receive behavioral health services through the Pilot.

<u>Transition Assistance Services (TAS)</u>

TAS is a waiver service to provide funds to purchase certain items necessary to set up a household. TAS is only available to nursing facility residents who are discharged from the facility into certain waiver programs and into certain types of living arrangements. One-time funding of up to \$2500 can be used for items such as rental security deposits, establish utility services for the home, purchase of essential furnishings for the apartment or home, including table, chairs, window blinds, eating utensils, and food preparation items, payment of moving expenses required to move into or occupy the home or apartment and payment for services to ensure the health and safety of the client in the apartment or home, such as pest eradication, allergen control, or a one-time cleaning before occupancy.

Transition to Life in the Community (TLC) Grants

Transition to Life in the Community grants provide a one-time assistance of up to \$2,500 to help nursing facility residents move to community settings. These funds can be used for moving expenses, to purchase needed household items and to cover other expenses related to re-establishing a home in the community. These grants are available for any Medicaid eligible nursing facility resident who wishes to move to the community. TAS funds must be used before TLC funds.

Housing Assistance Program

The Project Access Voucher (PAV) provides rental assistance for individuals relocating from an institutional setting. Individuals with a PAV pay 30 percent of their income towards housing and utilities and the PAV reimburses the landlord for the balance of the rent. Texas Department of Housing and Community Affairs (TDHCA) and the Department of Aging and Disability Services are working in partnership to distribute 120 housing vouchers awarded to TDHCA. Since its inception, the PAV program has issued over 1000 youchers to individuals in need.

DADS Relocation Contractors help nursing facility residents apply for the PAV program and forward the application to TDHCA. The eligibility determination is processed by TDHCA.

DADS is also partnering with TDHCA on another housing assistance program called the Section 811 Project Rental Assistance (PRA) Demonstration. Like PAV, individuals pay no more than 30% of their income, however unlike PAV, this program is project based, meaning individuals will apply to specific apartment units participating in the 811 program. 811 PRA will be available in 7 regions across the state in 2015. DADS' Target population includes individuals leaving institutions (nursing facilities and ICF/IIDs) who are eligible for a DADS waiver program or the STAR+PLUS waiver administered by HHSC.

Community Transition Teams

Health and Human Services Commission (HHSC) Program Support Units in each HHSC service delivery area and Department of Aging and Disability Services regions of the state have the responsibility for supporting the regional Community Transition Teams (CTTs) that were originally established as part of the 2002 Real Choice Systems Change grant. The CTTs are comprised of representatives from DADS, HHSC, local Area Agencies on Aging and Aging and Disability Resource Centers, Adult Protective Services, managed care organizations, advocacy groups, housing organizations, long-term services and support providers, nursing facility directors, nursing facility social workers, Long Term care Ombudsmen, Local Authorities, Mental Health Authorities and other community based organizations. The CTTs meet monthly to address specific barriers that prevent a nursing facility resident from relocating into the community to ensure continued success and promote effective transitions from nursing facilities back to the community.

Community Services Interest List Unit Numbers for Community Programs

Interest lists for community-based programs are managed either locally or statewide, depending on the program. The programs and their contact numbers are:

Programs	Contact Numbers	
Community Living Assistance and Support Services (CLASS)	1-877-438-5658	
Deaf/Blind with Multiple Disabilities (DBMD)	1-877-438-5658	
Home and Community-based Services (HCS)	call your Local Authority	
Medically Dependent Children's Program (MDCP)	1-877-438-5658	

Allocations are based on available funding. Individuals who have been on the interest lists the longest are enrolled first. Depending upon the program enrollment is conducted by the following:

- DADS regional staff
- Local Authorities
- CLASS providers
- DBMD providers

How to Contact a Local DADS Office

• Use this link on the web to find contact information for local DADS offices:

http://www.dads.state.tx.us/services/contact.cfm

- Enter the City, County, or ZIP code of the person interested in services and click SEARCH.
- Choose the appropriate DADS local intake office.

How to Contact a Local Authority

• Use this link on the web to find contact information:

http://www.dads.state.tx.us/services/contact.cfm

- Enter the City, County, or ZIP code of the person interested in services and click SEARCH.
- Scroll down to see the results for the area entered.
- Call the number listed. Tell the person who answers that you wish to schedule an intake for services.

DADS Acronyms

Helpful numbers can be located on the DADS web site at: http://www.dads.state.tx.us/services/contact.cfm

Abbreviations			
AAA	Area Agencies on Aging		
APS	Adult Protective Services		
CAS	Community Attendant Services		
CLASS	Community Living Assistance and Support Services		
CMS	Claims Management System		
CSPO	Community Services Program and Operations		
CMPAS	Client Managed Personal Attendant Services		
DADS	Department of Aging and Disability Services		
DAHS	Day Activity and Health Services		
DARS	Department of Assistive and Rehabilitative Services		
DBMD	Deaf Blind with Multiple Disabilities		
DFPS	Department of Family and Protective Services		
DSHS	Department of State Health Services		
ERS	Emergency Response Services		
FC	Family Care		
HCS	Home and Community-based Services		
HCSSA	Home and Community Support Services Agency		
HDM	Home Delivered Meals Services		
HHSC	Health and Human Services Commission		
HICAP	Health Information Counseling and Advocacy Program		
IDD	Intellectual and Developmental Disability		
ICF/IID	Intermediate Care Facility for Individuals with an Intellectual		
	Disability		
IHFSP	In- Home and Family Support Program		
LA	Local Authority		
LTC	Long Term Care		
LTC-R	Long Term Care Regulatory		
MDCP	Medically Dependent Children Program		
PACE	Program of All-Inclusive Care for the Elderly		
PASRR	Pre-admission Screening and Resident Review		
PCS	Provider Claims Services		
PHC	Primary Home Care		
TDI	Texas Department of Insurance		
RC	Residential Care		
RUG	Resource Utilization Group		
SSPD CAC	Special Services to Persons with Disabilities		
SSPD-SAC	Special Services to Persons with Disabilities –		
Tyllml	24-Hour Shared Attendant Care		
TxHmL	Texas Home Living		